Like many honest retailers, we guarantee our products; if an item does not meet your expectations, you can send it back, we also guarantee or product advice on our website and by staff; if an item you've purchased based on this advice turns out to be unsuitable, you can bring it back. In either case, simply return the item for exchange, repair or store credit.

Our satisfaction guarantee is valid for 28 days from receiving your purchase.

As costs are unretrievable, we are unable to refund your shipping costs.

If you have any questions about our guarantee, please, email us mail@shearingsupplies.com.au or contact us by phone on 1800 025 113 (Local) +61 2 6884 2707 (International).