

## **Returns Policy**

Last Updated Sunday, 14 October 2012 08:47

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**Like many honest retailers, we guarantee our products; if an item does not meet your expectations, you can send it back, we also guarantee or product advice on our website and by staff; if an item you've purchased based on this advice turns out to be unsuitable, you can bring it back. In either case, simply return the item for exchange, repair or store credit.**

**Our satisfaction guarantee is valid for 28 days from receiving your purchase.**

**As costs are unretrievable, we are unable to refund your shipping costs.**

**If you have any questions about our guarantee, please, email us [mail@shearingsupplies.com.au](mailto:mail@shearingsupplies.com.au) or contact us by phone on 1800 025 113 (Local) +61 2 6884 2707 (International).**